Utah’s SNAP Employment and Training Program

Utah Department of Workforce Services
April 2014
INITIAL CONTACT

- Utah’s SNAP Employment and Training program utilizes online tools developed for the Utah Unemployment Insurance program

- 94,000 SNAP households
  - 235,000 households

- Utah’s E&T program serves only mandatory participants
  - 8000 mandatory participants per year

- Participation is required 3 out of every 12 months

- Participation requirements are:
  - Register for work
  - Complete assessment
  - Complete required workshops
  - Complete job search requirements

- Requirements are completed on jobs.utah.gov
ACCESSING JOBS.UTAH.GOV

Customers are instructed to log-in using the “Sign in” option at the top right of the webpage.
When customers click on a link for one of the online workshops, they will be directed to a new browser window where the workshop will appear
Customers will then be guided through the online workshop, where they will have lessons and activities to complete.
ONLINE WORKSHOP ACTIVITIES

Customers will be instructed to complete various activities throughout the online workshop.

Activity:
Get a head start prior to the interview and download the following template “Write a Strong Thank You Letter.”
OUTCOMES AND NEXT STEPS

• Implemented December 2012

• Initial data:
  • 12% completed participation requirements
    • Of those, 48% have wages
    • Of those 48%, only 27% are still receiving SNAP

• Of the 88% that did not complete participation, 77% never logged on

• Currently working on how to engage that 77%
  • In-office orientations
  • Reminder letters to attend orientation
Questions:

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